

# VOID

CYCLING

## **HOW TO MAKE A RETURN**

When we receive a returned order we make sure that the product(s) is in good condition and make sure that the correct item(s) was returned. When the return has been approved we start the refund process. The refund could take a few business days to be completed depending on the payment method. A return is usually completed and refunded within 2-9 business days.

1. Fill out and submit the Return Form on our website [https://voidcycling.com/en\\_us/returns](https://voidcycling.com/en_us/returns)



2. Make sure the product is securely wrapped when packing the return. You are responsible for the package until received by us.

3. You can use a courier of your choice. Keep the receipt from the courier and the tracking number if applicable.

What is your order number? \_\_\_\_\_

## **OUR RETURN POLICY**

We want you to be totally psyched about the product(s) you purchase from VOID Cycling. If at any time within 30 days of receiving your order, you are not 100% satisfied, you may return it to us for a refund.

The product(s) has to be in unaltered condition, with the original hangtags attached. The product(s) must not have been used. The product must be returned in the same way as when you received it.

The customer pays for the return shipping. When the return is refunded the original shipping fee will also be refunded.

**Return address USA/Canada ONLY:**  
USWE Returns  
Giant Loop  
63025 OB Riley Road  
Bend, OR 97703

**Return address Rest of the World:**  
USWE Sports AB  
Bronsaldersgatan 1  
21376 Malmo, Sweden